

Compare features across editions

	Community	Pro	Ultimate
Infrastructure Monitoring			
Server monitoring	✓	✓	✓
Network monitoring	✓	✓	✓
Log & event monitoring	✓	✓	✓
Container monitoring	✓	✓	✓
Kubernetes monitoring	✓	✓	✓
OpenShift monitoring		✓	✓
Zero-maintenance remote monitoring, with Relay			✓
Monitoring your customer's IT			✓

Application Monitoring

Integration for common enterprise applications



Native OpenTelemetry & Prometheus ingestion



Visual metrics query builder



Interactive data exploration



Synthetic Monitoring

Desktop & web application monitoring



User experience testing



Special Cases



Cloud Monitoring

AWS monitoring

basic

basic

extended

Azure monitoring

basic

basic

extended

GCP monitoring

basic

basic

extended

Quick Setup



Built-in dashboards



Community

Pro

Ultimate

Automations

Auto-discovery of hosts and service



REST-API



Automated monitoring of dynamic infrastructure



Agent management & automated agent updates



Automated remediation handler



Recurring maintenance downtimes



Host lifecycle management



Auto-registration of hosts



Dashboards & graphs

Live customizable dashboards



Time-series graphs



Modular customizable graphs



	Community	Pro	Ultimate
Overview dashboards		✓	✓
Built-in dashboards		✓	✓
Responsive dashboards for any screen size		✓	✓
Share dashboards with public links		✓	✓
Large variety of graphs and widgets for custom dashboards		✓	✓
Built-in cloud dashboards			✓
General functionality			
Smart and granular alerting	✓	✓	✓
Business process health monitoring	✓	✓	✓
Powerful search and filter options	✓	✓	✓
Tags & Labels	✓	✓	✓
Hardware / Software inventory	✓	✓	✓
Customizable GUI	✓	✓	✓
Granular role & permission management	✓	✓	✓

	Community	Pro	Ultimate
Unlimited user accounts	✓	✓	✓
Distributed monitoring	✓	✓	✓
HA support		✓	✓
Granular role & permission management		✓	✓
Use in affiliated entities		included from 60k Services	included
Performance			
Scalability	100+ hosts	100,000+ hosts	100,000+ hosts
CPU efficiency	medium	very high	very high
Shortest measurement interval	1m	<1m	<1m
Distributed monitoring performance	medium	very high	very high
Long-term availability analysis	slow	very fast	very fast
Dynamic configuration		✓	✓
Advanced analytics			
Trend predictions		✓	✓
Advanced forecasting / capacity planing		✓	✓

Reporting

Availability analysis



PDF Reports



SLA Reporting



Monitoring coverage

2.000+ officially supported integrations



Agent-based monitoring



Agentless monitoring



Pull agents



Push agents



Deployment

Linus Distribution (RHEL / SLES / Debian / Ubuntu)



Docker



Virtual Appliance



Hardware Appliance



Marketplaces

AWS & Azure

Community

Pro

Ultimate

Security

Secure agent by design



Encrypted communication



Non-root agent



Password store



2FA



SAML



Integrations

SSO



LDAP & AD support



Slack & Mattermost



Opsgenie



Splunk On-Call



PagerDuty



Cisco WebEx Teams



Prometheus



Grafana & Grafana Cloud



	Community	Pro	Ultimate
MS Teams	✓	✓	✓
Jira		✓	✓
Service Now		✓	✓
Support			
Professional support		8h x 5d	10h x 5d
Premium support			24h x 5d
MSP			
Central management of customers			✓
Multi-tenancy and strict data segregation			✓
Automatic customer reporting			✓
Autonomous monitoring			✓
Intelligent Alerting			✓

Infrastructure Monitoring

Server monitoring

Cloud Monitoring

Web service monitoring

Network monitoring

Container monitoring

Kubernetes & OpenShift monitoring

Zero-maintenance remote monitoring, with Relay

Application Monitoring

Integration for common enterprise applications

Native OpenTelemetry & Prometheus ingestion

Visual metrics query builder

Interactive data exploration

Cloud ^{AI}	
Server monitoring	✓
Cloud Monitoring	✓
Web service monitoring	✓
Network monitoring	✓
Container monitoring	✓
Kubernetes & OpenShift monitoring	✓
Zero-maintenance remote monitoring, with Relay	✓
Integration for common enterprise applications	✓
Native OpenTelemetry & Prometheus ingestion	✓
Visual metrics query builder	✓
Interactive data exploration	✓

Cloud Monitoring

AWS monitoring

Azure monitoring

GCP monitoring

Cloud cost monitoring

Built-in dashboards

Automations

Auto-discovery of hosts and service

REST-API

Automated monitoring of dynamic infrastructure

Recurring maintenance downtimes

Host lifecycle management

Auto-registration of hosts

Cloud ^{AI}	
AWS monitoring	extended
Azure monitoring	extended
GCP monitoring	extended
Cloud cost monitoring	✓
Built-in dashboards	✓
Auto-discovery of hosts and service	✓
REST-API	✓
Automated monitoring of dynamic infrastructure	✓
Recurring maintenance downtimes	✓
Host lifecycle management	✓
Auto-registration of hosts	✓

Dashboards & graphs

Live customizable dashboards



Time-series graphs



Modular customizable graphs



Overview dashboards



Built-in dashboards



Responsive dashboards for any screen size



Share dashboards with public links



Large variety of graphs and widgets for custom dashboards



Built-in cloud dashboards



AI-enabled workflows

AI-powered troubleshooting



Natural language explanations



Cloud^{AI}

Live customizable dashboards	✓
Time-series graphs	✓
Modular customizable graphs	✓
Overview dashboards	✓
Built-in dashboards	✓
Responsive dashboards for any screen size	✓
Share dashboards with public links	✓
Large variety of graphs and widgets for custom dashboards	✓
Built-in cloud dashboards	✓
AI-powered troubleshooting	✓
Natural language explanations	✓

General functionality

Smart and granular alerting



Business process health monitoring



Powerful search and filter options



Tags & Labels



Hardware / Software inventory



Long-term data retention



Customizable GUI



User accounts

20

HA support

99,5% uptime SLA

Use in affiliated entities

included

Interactive onboarding guide



Self-service user management



Cloud^{AI}

Performance

Scalability

50,000 Services

Shortest measurement interval

<1m

Long-term availability analysis

very fast

Dynamic configuration

✓

Advanced analytics

Trend predictions

✓

Advanced forecasting / capacity planing

✓

Reporting

Availability analysis

✓

PDF Reports

✓

SLA Reporting

✓

Cloud^{AI}

Scalability	50,000 Services
Shortest measurement interval	<1m
Long-term availability analysis	very fast
Dynamic configuration	✓
Advanced analytics	
Trend predictions	✓
Advanced forecasting / capacity planing	✓
Reporting	
Availability analysis	✓
PDF Reports	✓
SLA Reporting	✓

Monitoring agents

Central agent management

Automated agent updates

Push mode for data collection

Pre-configured agents

~1,000 officially supported integrations

Data protection

Data residency

ISO 27001

SOC2 type I

Security

Secure agent by design

Encrypted communication

Password store

SAML

Automatic updates

Cloud^{AI}

Central agent management	✓
Automated agent updates	✓
Push mode for data collection	✓
Pre-configured agents	✓
~1,000 officially supported integrations	✓
Data residency	Choose between EU and US
ISO 27001	✓
SOC2 type I	✓
Secure agent by design	✓
Encrypted communication	✓
Password store	✓
SAML	✓
Automatic updates	✓

Daily security patches

Backups

Integrations

SSO

Slack & Mattermost

Opsgenie

Splunk On-Call
(prev. VictorOps)

PagerDuty

Cisco WebEx Teams

Prometheus

MS Teams

Jira

Service Now

Support

Community support

Professional support

	Cloud ^{AI}
Daily security patches	✓
Backups	✓
Integrations	
SSO	✓
Slack & Mattermost	✓
Opsgenie	✓
Splunk On-Call (prev. VictorOps)	✓
PagerDuty	✓
Cisco WebEx Teams	✓
Prometheus	✓
MS Teams	✓
Jira	✓
Service Now	✓
Support	
Community support	✓
Professional support	included