

The Checkmk Community

CHECKMK CONFERENCE #6 – MUNICH, APRIL 28, 2020

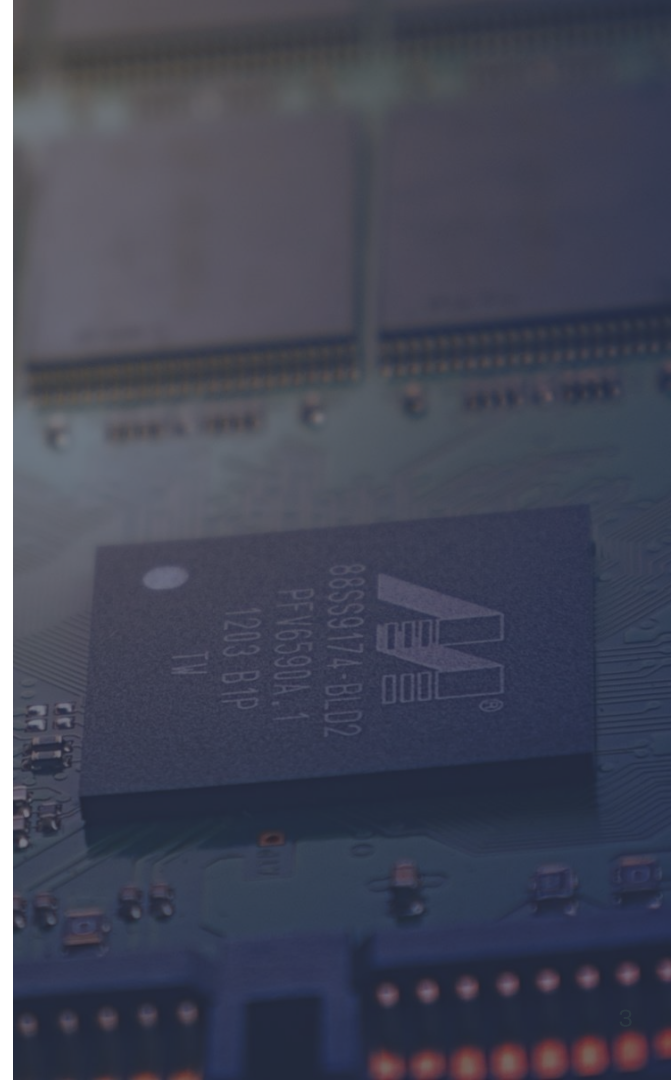


Faye Tandog

- Checkmk Community Manager
- Checkmk Conference first timer!
- Community management experience from different contribution programs @ Mozilla
- Event organizer (pre-corona)

Agenda

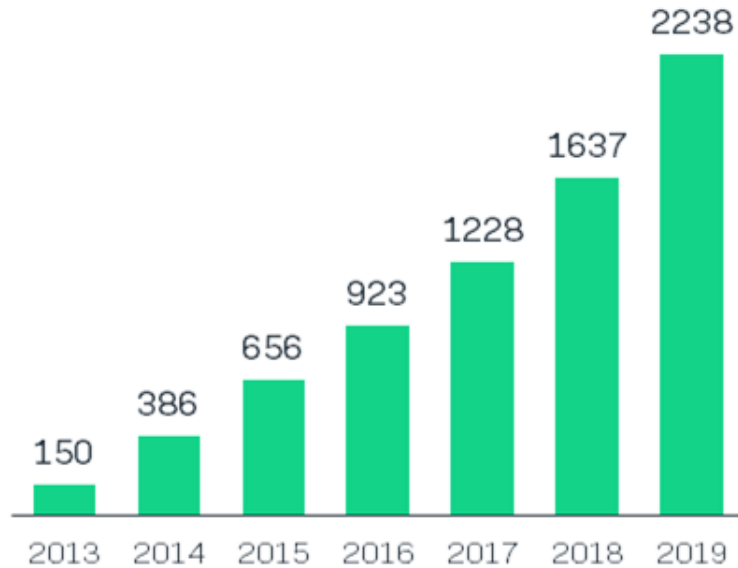
1. **COMMUNITY STATUS QUO**
2. CHECKMK COMMUNITY STRATEGY 2020



Checkmk: A product of monitoring community members crossing paths



...And it grew quickly



More than 2,000 customers




35%
of Dax 30

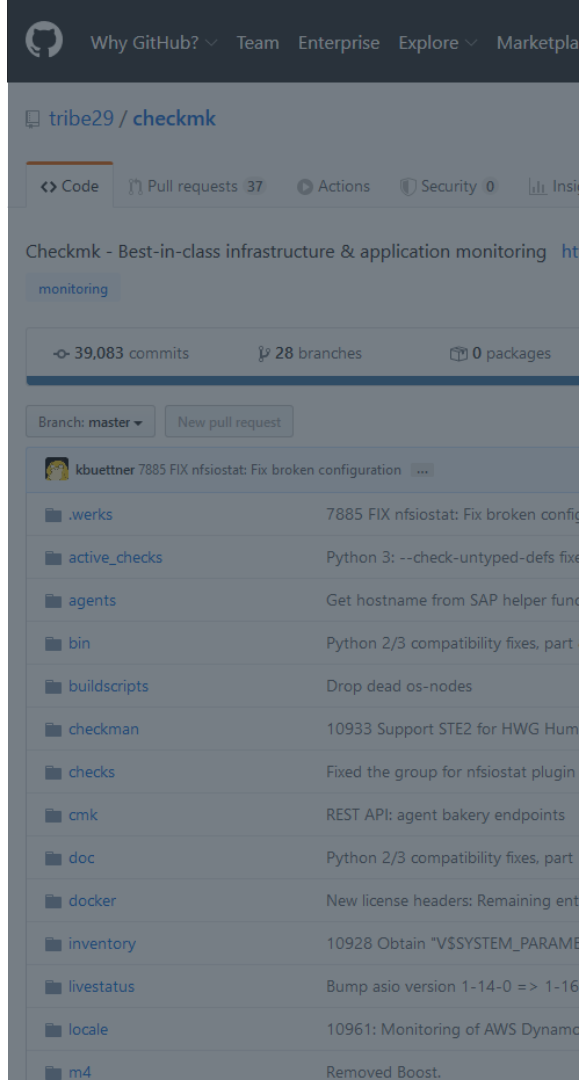

35+
countries


97%
renewal rate

Reactivating the Community Part 1

Checkmk on GitHub

- Checkmk source code published on GitHub
- Travis CI has been set up for quick test and initial feedback
- Set up the Contributing Guidelines



How's Checkmk on GitHub doing?

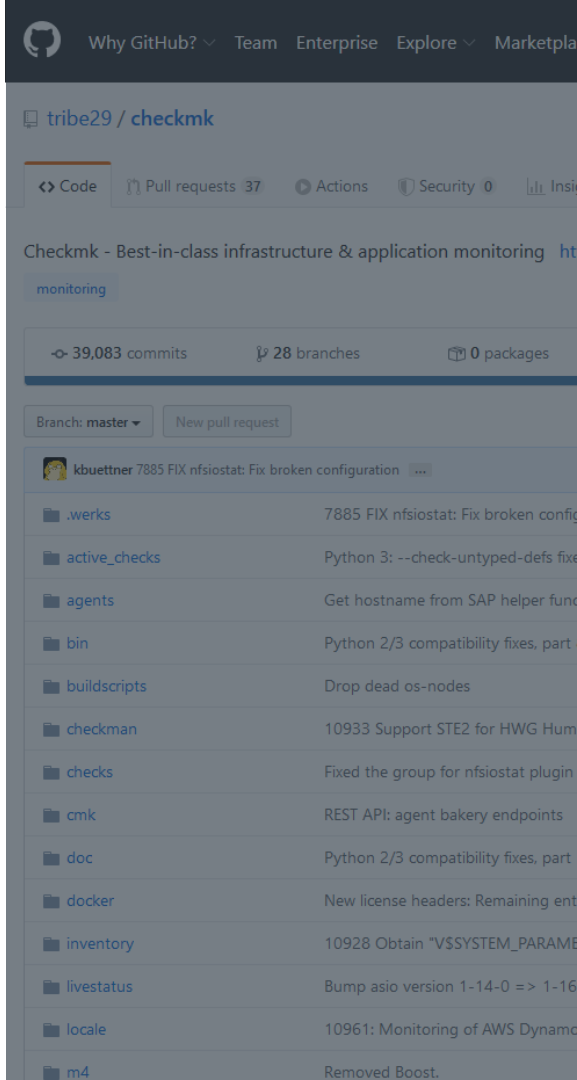
98

FORKS

180

STARS

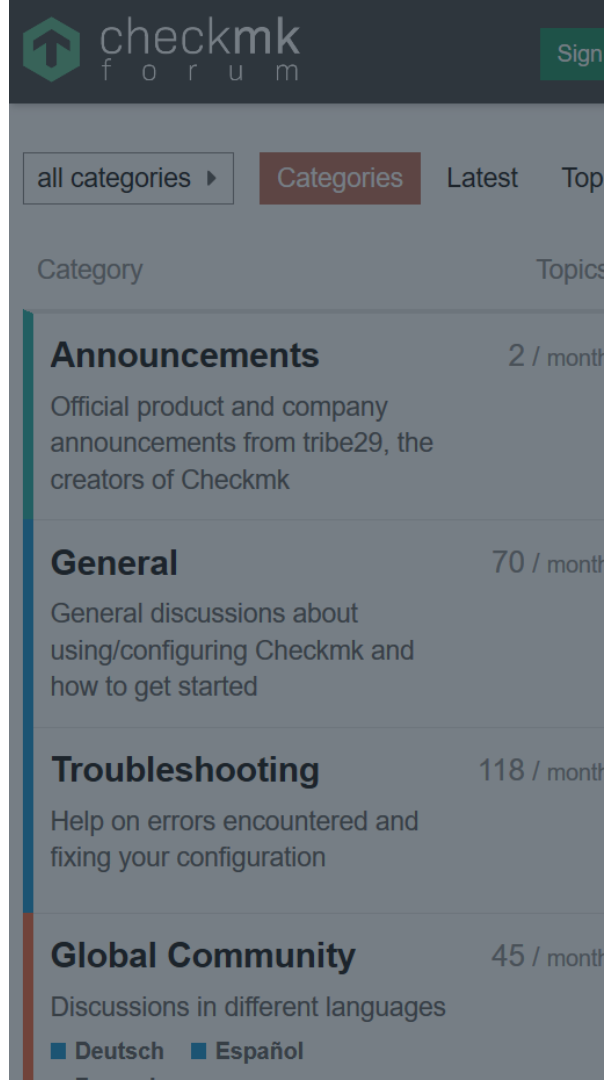
(from non-tribe29 members)



Reactivating the Community Part 1

Mailing List to Forum

- Migrated to the Checkmk Forum running on Discourse, an open source discussion platform



Speaking of the Checkmk forum...
Have you signed up?
Let us know on the chatbox!

If you haven't yet, don't miss out!
<https://forum.checkmk.com>

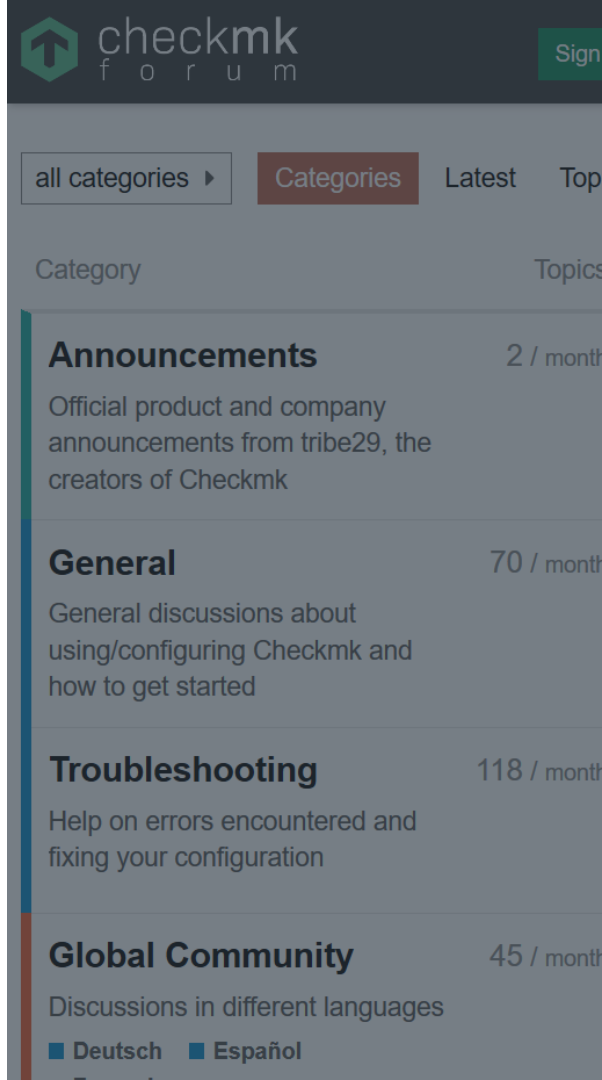
How's the Checkmk Forum doing? (5 months)

900+
SIGNUPS

1.3k+
TOPICS CREATED

5.8k+
POSTS

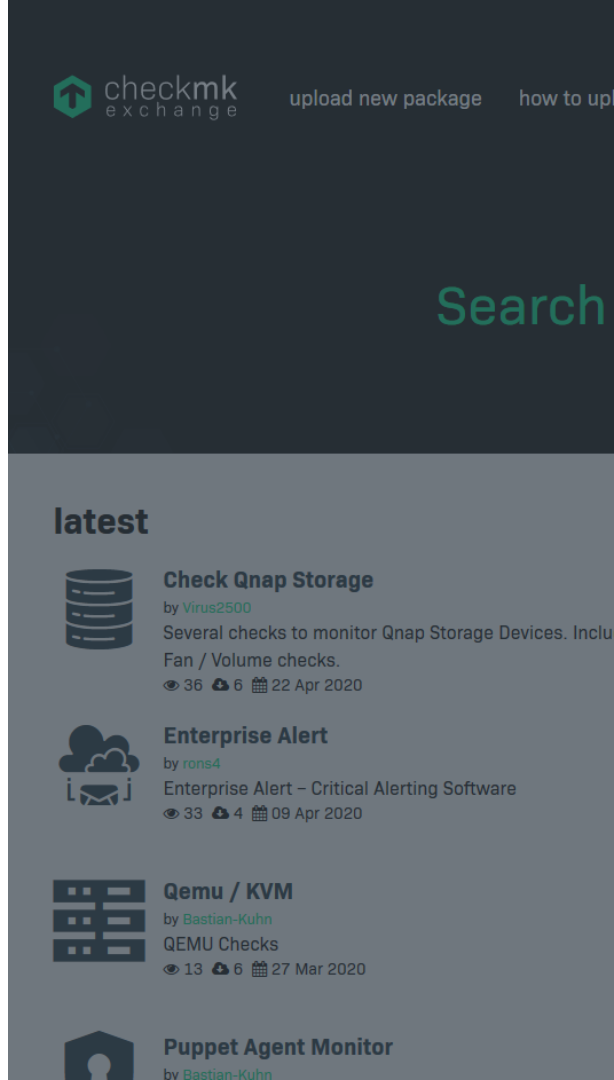
15-29%
DAILY ACTIVE USERS



Reactivating the community Part 1

Checkmk Exchange

- Major redesign
- Easier to search for plugins

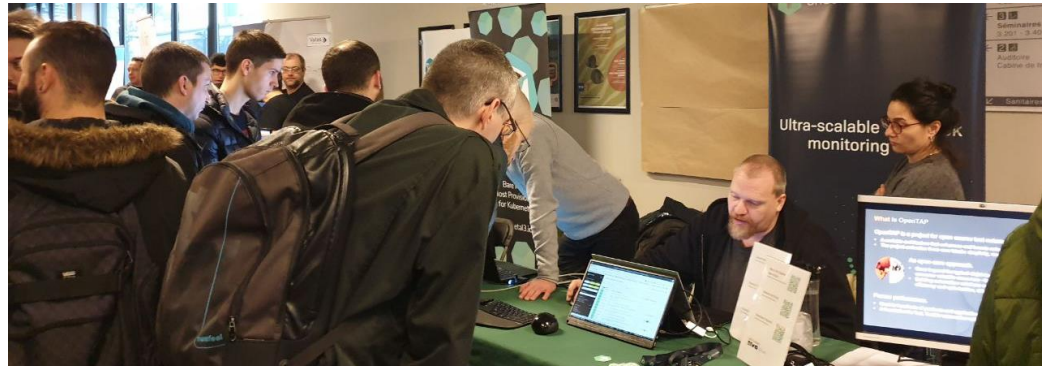


Takeaway

Good decision! What should be done next?

Enabling the community (again) Part 2: Events

- ◆ First Checkmk Meetup
- ◆ Participating in community and industry conferences



What's next?

Set up the foundation of the community in order to do further outreach.

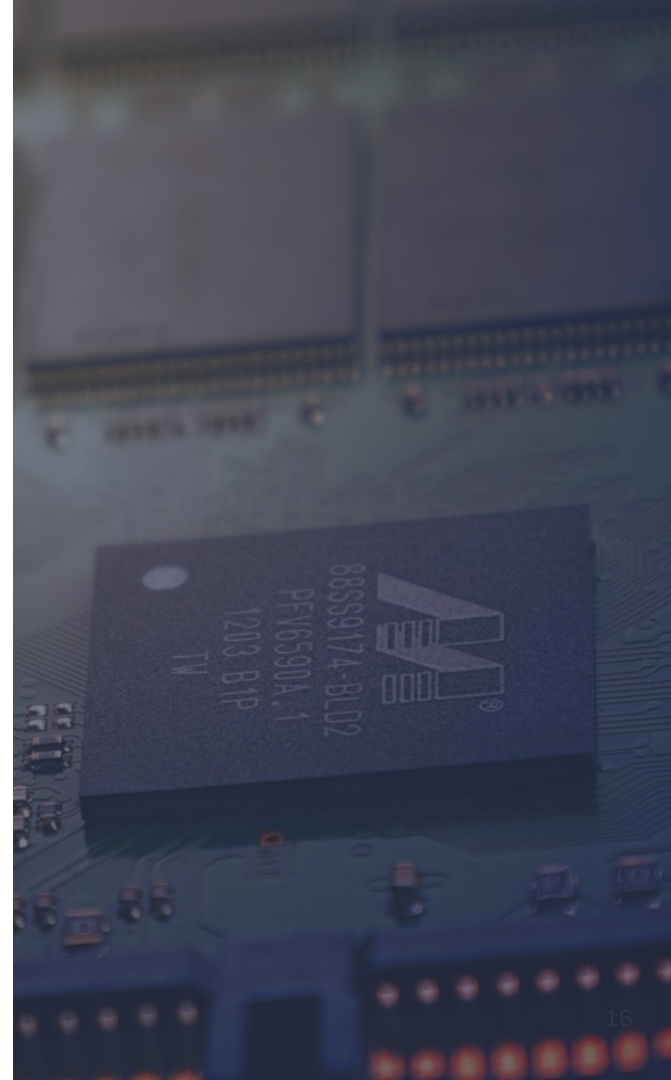
First step: Openness @ tribe29

Goal	Progress
Sharing and discussing our product roadmap with a broader audience	Will be done post-conference
Offering the community the tools to contribute to the project	Community Strategy 2020
Product progression (e.g. werks) and having a discussion on them	Product updates will now be available in the forum for discussion



Agenda

1. COMMUNITY STATUS QUO
2. **CHECKMK COMMUNITY STRATEGY 2020**



What are the types of contributors?



Community support contributors

COMMUNITY SUPPORT

“I like to help people”



Goal	Progress
Better support and recognition	Continuously improving and learning how we can show appreciation to contributor efforts
Knowledge base project	Under early evaluation

What are the types of contributors?



Community support contributors



Non-code contributors

NON-CODE CONTRIBUTIONS

“I like to help make Checkmk a great product for everyone”



Goal	Progress
Make Checkmk available in your language	Tool under evaluation. Workflow to be planned.
Contributions to the documentation and handbook	Planning ~Q3, along with the new website

What are the types of contributors?



Community support contributors



Non-code contributors



Code contributors

CODE CONTRIBUTIONS

“I like to help build the best monitoring tool!”



Goal	Progress
Checkmk Exchange	<ul style="list-style-type: none">Website redesigned 🎉Improving the review process
GitHub Contributions	<ul style="list-style-type: none">Foundation has been laid 🎉Will continue plans to improve collaboration with contributors
Development guides (plugin development)	<ul style="list-style-type: none">Under evaluation

What are the types of contributors?



Community support contributors



Non-code contributors



Code contributors



Advocates

ADVOCACY

“I like to spread the word about Checkmk!”



Goal	Description
Checkmk User Groups	Setting up local groups of Checkmk communities
Support the community advocates	Support technical content creators in the Checkmk community

WHAT'S NEXT?

- Join us at the Fireside Chat later to share your thoughts on our approach and give your ideas on how we can provide a great contributor experience!
- Continue the discussion in the forums:
<https://checkmk.io/cm6-community>

Thank you



tribe29 GmbH
Kellerstraße 29
81667 München
Deutschland

Web — tribe29.com
E-Mail — mail@tribe29.com