checkmk

Checkmk Sub-processor List

Version 3.0 (2026-04-29)

Checkmk Cloud (SaaS)			
Sub-processor	**Purpose**	**Processing location**	**ICT classification**
Algolia	Search functionality within the Checkmk Cloud platform	Germany; USA	Software-as-a-Service (SaaS)
AWS	Cloud-Infrastructure & Hosting	Germany; USA	Platform-as-a-Service (PaaS)
Google Cloud EMEA Limited	AI-Feature (AI-System) using Gemini models in Vertex AI	Europe	Platform-as-a-Service (PaaS)
Checkmk GmbH	For Checkmk, Inc.: Cloud-Infrastructure & Hosting (AWS); AI-Feature (AI-System) using Gemini models in Vertex AI; Search functionality within the Checkmk Cloud platform (Algolia).	Europe; USA	Platform-as-a-Service (PaaS); Software-as-a-Service (SaaS)

Checkmk OEM Support for Checkmk Software (Self-Hosted) and Checkmk Cloud (SaaS)			
Sub-processor	**Purpose**	**Processing location**	**ICT classification**
Checkmk Inc.	Support Services for the Checkmk, Inc. Global Support Services as sub-processor for Checkmk GmbH	USA	ICT Support Services
Checkmk GmbH	Support Services for the Checkmk GmbH Global Support Services as sub-processor for Checkmk, Inc.	Germany	ICT Support Services
Atlassian Pty Ltd	Service desk infrastructure for the provision of Support Services.	Germany	Software-as-a-Service (SaaS)
Zoom Inc.	Video conferencing platform for remote live support and screen sharing	USA	Software-as-a-Service (SaaS)

Google Cloud EMEA Limited	Video conferencing platform for remote live support and screen sharing	Europe	Software-as-a-Service (SaaS)

New Sub-processors: Customers can automatically be notified of changes to Sub-processors by subscribing to receive Trust Center notifications at https://trust.checkmk.com/#subprocessors.