

Checkmk GmbH – Transparency notice regarding access and transmission in the international environment for Checkmk Cloud (SaaS)

Version 1.0 (2025-09-22)

1 Introduction

Checkmk GmbH, Kellerstraße 27, 81667 Munich ("**Checkmk**") takes its legal transparency obligations under Regulation (EU) 2023/2854 Data Act ("**Data Act**") seriously. With this overview, Checkmk informs in accordance with Article 28 Data Act about the jurisdiction of the ICT infrastructure used and provides a general description of the technical, organizational, and contractual measures used to prevent international governmental access or international governmental transmissions of non-personal data stored in the European Union, if they contradict Union law or the law of an affected Member State.

This transparency notice does not apply to the offering of Checkmk, Inc., 675 Ponce de Leon Avenue, Suite 8500, Atlanta, GA, 30308, USA.

Information about the processing of personal data is provided by Checkmk in the Checkmk GmbH [Privacy Policy](#).

2 Jurisdiction of the ICT Infrastructure

Checkmk operates Checkmk Cloud (SaaS) depending on the contractual agreement in suitable and available regions (e.g., Germany, USA, or Asia). For this purpose, Checkmk uses selected ICT service providers (e.g., Amazon Web Services (AWS) or Algolia). The available regions and providers are continuously evaluated and adapted. The ICT infrastructure is subject to the jurisdiction of the respective region used in accordance with the contractual agreement with the customer.

3 General Description of Technical, Organizational, and Contractual Measures

Checkmk takes appropriate technical and organizational measures (TOMs) to protect the confidentiality, integrity, and availability of systems and data. The current version of the TOMs can be found in the [Checkmk Trust Center](#).

Checkmk also works according to recognized IT security standards and has these regularly audited externally (e.g., ISO/IEC 27001:2022 certification, SOC 2 Type I, SIG-Lite).

Furthermore, Checkmk contractually obliges service providers to comply with appropriate security and compliance standards. Official requests for information from outside the European Union are legally reviewed. Checkmk informs the affected customers within the legally permissible framework.

4 Contact

Current security-relevant documentation and further information on locations, service providers, certificates, audits, and policies can be found in the [Checkmk Trust Center](#). The current contractual documentation of Checkmk can be viewed on the [Checkmk website](#). For related concerns, you can contact us at legal@checkmk.com.